

ANNUAL MEETING NOTICE

The Annual Meeting for the 2024 business year will be held on Thursday, March 20, 2025 at our Dallas branch (7508 Ferguson Road, Dallas, TX 75228). The meeting will begin at 5:30 p.m. We encourage all Members to join us and exercise their right to vote! Refreshments will be served and those in attendance are eligible to win door prizes.

Official Board Nominations and Election Procedures

Lone Star Credit Union bylaws provide for the election of the Board of Directors. The Nominating Committee has selected one candidate for each open position. The selected candidates are Shelly Brookins and Jack Smith.

Shelley Brookins

Director - Member Since 2024

Shelley Brookins serves as the founder and director for Bee-Happy Day Program based in Kaufman, Texas. She holds both a Bachelors and Master's Degree of Art from Amberton University in both professional development and Counseling Psychology, respectively. She also holds several licenses including Abuse & Neglect from the Texas Department of Family and Protective services, Person Centered Planning from Texas Health and Human Services, Trauma Informed Care for Individuals with IDD from UT Health San Antonio, and CPR/AED certification from the American Heart Association. Shelley is grateful to be a board member for an organization that goes beyond being just a bank, genuinely caring about people and providing exceptional customer service while deeply supporting our local communities.

Jack Smith

Director - Member Since 2017

Jack became a Member of the LSCU Advisory Board in 2016 and was elected to the Board of Directors in 2018. Jack has more than 20 years of management, sales, operations, and delivery experience in the technology services industry. Jack has served in various leadership positions and has also been successful at developing other leaders in the IT services space. He has a proven track record of building a go to market strategy, hiring the right team members, and executing the strategy to grow revenue and profits in multiple types of IT services, and geographical regions. Jack co-founded Pure IT Credit Union Services and currently serves as its CEO.

Members aged 18 or above seeking election to the Board of Directors should submit a nomination by petition signed by 1% of LSCU's membership (or 113 members), along with an application, brief biography showcasing their experience and intent to serve, and a commitment to a three-year term if elected. Nominations must reach Chairman Graham Sweeney of the Nominating Committee at Lone Star Credit Union, 7508 Ferguson Road, Dallas, TX 75228, by February 7, 2025.

Board of Directors Required Qualifications & Duties

To serve on LSCU's Board of Directors, you must be willing to (1) be a Member in good standing of LSCU, (2) serve as a volunteer without pay for a three-year term, (3) become informed on credit union history, bylaws, policies, procedures, budgets, strategies, financial statements, etc., (4) attend regular monthly meetings, occasional special meetings, and training events, (5) act as an ambassador for the credit union.

To obtain the application or for more information on the qualifications and/or responsibilities of a board member, please contact Marcy Phillips, LSCU CEO, at 214.327.9367.



NOTICE TO MEMBERS

Upon request, a Member can review the most recent version of the following documents: balance sheet and income statement, summary of the most recent annual audit, written board policy regarding access to the articles of incorporation, bylaws, rules, guidelines, board policies and copies, thereof, Internal Revenue Service Form 990.A written request may be sent to info@lonestarcu.org or mailed to Lone Star Credit Union, 7508 Ferguson Road, Dallas, TX 75228.

COMPLAINT NOTICE

If you have a problem with the services provided by this credit union, please contact us at:

Lone Star Credit Union
7508 Ferguson Rd.
Dallas, TX 75228
800.588.6928

The credit union is incorporated under the laws of the State of Texas and under state law is subject to regulatory oversight by the Texas Credit Union Department. If any dispute is not resolved to your satisfaction, you may also file a complaint against the credit union by contacting the Texas Credit Union Department at 914 East Anderson Lane, Austin, Texas 78752-1699, Telephone Number: (512) 837-9236, Website: www.cud.texas.gov, Facsimile: (512) 832-0278, Email: complaints@cud.texas.gov.
